



# **TACS**

(Telecom Audit Certification Services)

Your Tax Savings & Refund Solution

# Our Success Stories

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- Our team has provided Tax Saving Solutions for many Fortune 1000 and above accounts.
  - \$32M for an ISP
  - \$26M for a Midwestern Telemarketing Company
  - \$20.9M for Software Company
  - \$10M for a Financial Institution
  - \$8M for a Catalogue Company
  - \$6M for a National Insurance Company
  - \$5M for an Airline
  - \$3M for a Document Management Company
  - \$747K for a Railroad Company
  - \$639K for a Polling Organization
  - \$108K for a Healthcare Provider
  - \$84K for a Travel Agency

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\* All our records are held in the strictest confidence.

# The Problem...Information

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- ❑ There are nearly 70,000 government entities that have taxing authority over technology/telecom products and services.
  - ❑ Telecom Taxes, Surcharges, Assessments, Regulatory Fees and Special Levies can account for **15% to 55% of your telecommunications bill.**
  - ❑ Technology/Telecom Taxes are the single most misunderstood area in the entire telecommunication industry.
  - ❑ Corporations are deploying new technologies across hundreds of thousands of different taxing jurisdictions with no way to identify, quantify or manage these costs.
  - ❑ Costs are constantly changing and increasing with up to 3,000 changes each month....**NO COMPANY HAS THE EXPERTISE OR DATABASES TO MANAGE THIS!**
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# Why Dial411 Can Help?

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- ❑ Longevity and Expertise – Our team has been providing Tax Savings & Refunds for nearly 30 years!
  - ❑ A proprietary software analysis program that identifies, quantifies and manages hundreds of thousands of separate tax items.
  - ❑ A focus on **ALL** technology/telecom taxes, not just Federal Excise Taxes!
  - ❑ No cost to you, and no resources required except your billing data. **Dial 411 will do all the work - including refund recovery!**
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# Dial 411's Solution

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- ❑ Dial 411 requires only a recent copy of one month's telecom billing for your various services to build an accurate econometric model of what your tax burden should be.
  - ❑ Dial 411 determines if taxes are inappropriately levied, inaccurately levied, or can be removed partially or entirely from the invoice.
  - ❑ Dial 411 will present a comprehensive analysis of the opportunities available to customer.
  - ❑ Dial 411 will work with the appropriate taxing authorities to assure all tax savings & refunds are realized by the client in a timely manner.
  - ❑ Minimal impact on your employees or workplace.
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## Examples which can be taxed by one or several of the following

State, County, City, Local & District taxes, Federal & International taxation, surcharges & regulatory fees which are levied on Voice, Data, Cellular, Paging, & VOIP:

- Intrastate Intracity
- Intrastate Intercity IntraLATA
- Intrastate Intercity InterLATA
- Intrastate IntraLATA
- Intrastate InterLATA
- Interstate
- Canada
- Mexico
- International

# Examples

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## ❑ Tax types – Domestic

- 911, 911 Trunk Line, Trunk Line, Utility User, Telecom Sales, Sales, Gross Receipts, Special, License, Service, Excise, District, PUC, Infrastructure, Business & Occupation, Lifeline, Federal Excise and International Excise.

## ❑ Surcharge types – Domestic

- Federal Universal Service Fund, Universal Service Fund, Federal TRS, TRS–Trunk Line, Access Line, Trunk Line, 911, 911 Trunk Line, High Cost Fund A and High Cost Fund B, PUC, Telecommunication Relay Service, Deaf Tax, Poison Control, Telecom Excise, Business & Occupation and Special Surcharge.

## ❑ Regulatory fees – Domestic

- Federal Regulatory Fee, Business Line, Trunk Line, Franchise & Privilege

## ❑ Emergency Response Fee – Domestic

## ❑ Assessment & Reimbursement – Domestic

- Telecommunications Infrastructure Fund, Administrative Expense Fee, Customer Access Line Charge (CCALC), End User Common Line Charge (EUCL), Federal Regulatory Fee, FCC Access Charge, FCC Subscriber Charge, Single Bill Fee, Property Tax, Primary Interexchange Carrier Charge (PICC)

## ❑ Taxes – Canadian

- Goods & Services Tax, Harmonized, Quebec & Provincial Sales Tax
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## Opportunities to reduce and/or eliminate telecommunication taxes, include at least the following:

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- Tax exemptions for specific industry classifications
  - Unbundling bundled taxes
  - Maximum tax percentage caps, maximum tax dollar caps
  - Tiered tax percentages
  - Vendors tax assessments, vendors surcharges, vendors regulatory fees
  - Linking tax on a tax
  - Tax overrides
  - Progressive schedule (step) tax
  - 100%/50% apportionment
  - Partial state, county, or city
  - Government Federal Information Processing Standards (FIPS) and nine digit zip code match taxation.
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# No Out-of-Pocket Costs

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- Our performance based compensation is contingent **solely on results!**
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# Summary

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- ❑ Your organization is unintentionally overpaying taxes, surcharges and regulatory fees.
  - ❑ No out-of-pocket costs.
  - ❑ Proprietary technology, including custom, copyrighted software.
  - ❑ Dial 411 is the Technology Tax Expert.
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**Providing  
Profitable  
Information  
Solutions**

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